



Monica Meyer Consulting, Inc.

Presentation to Clallam County
Developmental Disabilities Advisory
Board

<https://monicameyer.com>

Purpose of the Project

- Improve continuity of supports
- Reduce repeated Discovery and Assessments
- Preserve person-centered knowledge
- Improve employment and community inclusion outcomes



System
Challenge
Serving
Customers
with High
Acuity
Support
Needs

- Repeated Discovery processes
- Loss or misinterpretation of information due to staff turnover
- Delayed employment outcomes
- Limited continuity of supports

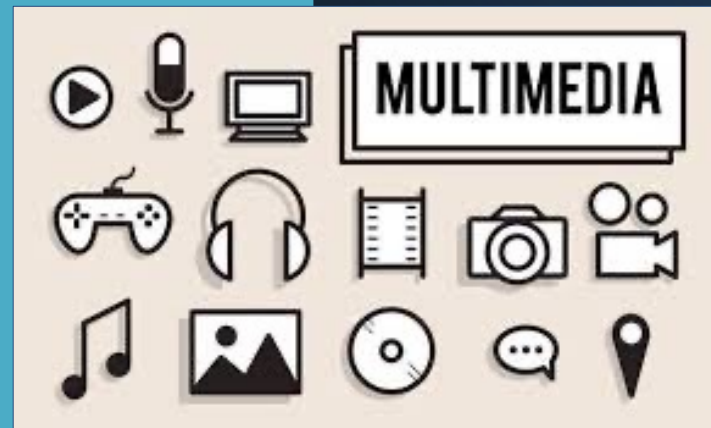
Project Overview

- Create 4 multimedia profiles
- 45–75 minutes each
- Secure and transferable
- Person-Centered, Ownership by individual and guardian



Multimedia Profile Includes

- Strengths, interests and preferences
- Document review
- Video interviews
- Communication strategies and technologies
- Conditions, preferences, and contributions
- Support approaches



Who Benefits

- Individuals
- Families and guardians
- Providers
- County systems



How this Benefits Providers

- Improves staff competency and confidence with our industry that experiences turnover
- Supports consistent implementation of best practices
- Reduces administrative burden for on-boarding and training
- Strengthens employment and community inclusion outcomes

How this Benefits Individuals & Families

- Promotes dignity, stability, self-determination and being Person-Centered
- Improves continuity of supports across the lifespan
- Strengthens collaboration across the team
- Supports meaningful participation in community life
- Profiles can be updated regularly, especially when Medical Conditions change

How this Benefits County

- Demonstrates responsible use of public funds
- Reduces duplication and system replication of billable
- Creates a replicable model for other counties
- Supports measurable outcomes aligned with HCBS standards

How this Benefits Shared Outcomes

- Reduced duplication of services
- Faster pathway to employment
- Improved continuity despite staff turnover and process of on-boarding
- Increased inclusion and participation
- Cost efficiencies across systems
- Data Driven Outcomes



Secure Storage for Multimedia Profiles

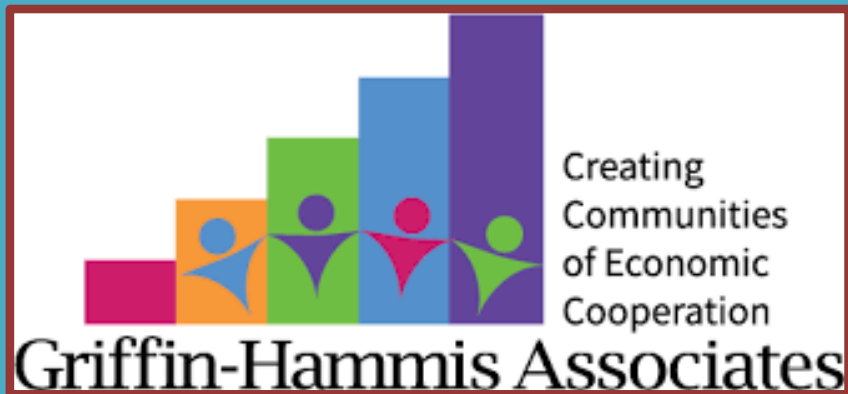
- Multimedia Discovery profiles (video, photos, documents) require secure, organized, long-term storage.
- Individual and Family friendly to share and amend.

Videographer Expertise

- Content Manager, Videographer, Editor
- 15+ years in supported employment and supported living
- Bachelor of Applied Science
- Work showcased in Portland 48 Hour Film Project



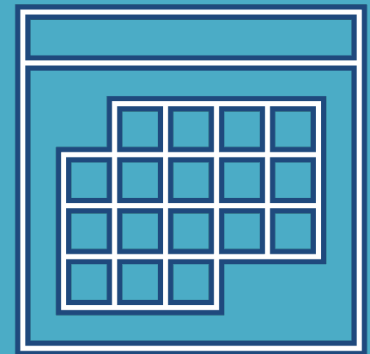
Third Party Evaluation: Bridging Service Gaps in Clallam County:



- Griffin-Hammis Associates
- International leaders in customized employment
- Discovery and Personal Genius model
- Evidence-based fidelity scales

Timeline

- 2026: Filming and development
- 2027: Evaluation and replication toolkit
- Quarterly progress updates



2026 Expectations

- Project kickoff meetings
- Partner alignment & referral confirmation
- Family outreach & consent meetings
- Records review & Discovery synthesis
- Structured interviews (minimum 16 stakeholders)
- Community partner coordination
- Pre-filming site visits
- Filming at home, work, and community environments
- Ongoing family/provider check-ins
- Continual county update
- Video editing & captioning
- Accessibility review (Universal Design for Learning alignment)
- Family review & approval sessions

Thank You

- Questions and discussion
- Monica Meyer Consulting, Inc.